

BILLING POLICY

Consultations and procedures are privately billed and payment is required at the time of service.

During the week - consultations for children 16 years and under and Pension card holders will be privately billed for the first visit then subsequently bulk billed. Veteran Affairs will be exempt and bulk billed.

Saturdays - Patients eligible for bulkbilling during the week will be privately billed at a discounted rate with the exception of government funded vaccine appointments, chronic disease plans and health assessments.

Longer consultation will be charged at a higher fee, with a higher Medicare rebate available.

If you are experiencing financial hardship, please discuss this with your treating doctor.

	Fee	Medicare Paid	Out of pocket cost
Item 23 - Standard Consultation	\$75.00	\$39.75	\$35.25
Item 36 - Long Consultation	\$110.00	\$76.95	\$33.05
Item 23 - Saturday consult (*Discount)	\$65.00	\$39.75	\$25.25
Item 36 - Saturday consult (*Discount)	\$100.00	\$76.75	\$23.25
Item 5020 - After Hours Standard Consultation (after 1pm Saturday)	\$100.00	\$51.80	\$48.20
Item 5040 - After Hours Standard Consultation (after 1pm Saturday)	\$140.00	\$88.80	\$51.20

Phone consultations are available if the following criteria are met:

- Has provided at least one face-to-face service to the patient in the 12 months preceding the telehealth attendance
- Children under the age of 12 months
- People who are homeless
- people with a confirmed COVID-19 diagnosis (via PCR test or RAT) in the last seven days (until 31 December 2023)

Payment is expected to be paid after the consultation. Payable by credit card over the phone.

Workcover/TAC Claims:

A fee is applicable for WorkCover and TAC visits. This is payable on the day of consultation.

WorkCover	Workcover Fee	Workcover Rebate
Item 23 - Standard Consultation	\$75.00	\$67.58
Item 36 - Long Consultation	\$130.00	\$123.90
TAC	TAC Fee	TAC Rebate
Item 23 - Standard Consultation	\$72.00	\$65.74
Item 36 - Long Consultation	\$128.00	\$121.02

Afterhours consultations incur a higher fee

Failing to attend: a non-attendance fee of \$33.00 will apply

If you have questions about our billing policy, please ask our team to assist you. We look forward to helping you and your family,