BILLING POLICY

New patients will be privately billed (consultations and procedures) and payment is required at the time of service. This is rebateable from Medicare.

New patients on aged pension – first consultation will be privately billed.

Current patients on our database with a valid Medicare, Veteran Affairs and children under 12 months of age will be exempt from this.

When making an appointment, please enquire with reception staff as to the fees payable.
Longer consultations will be charged at a higher fee, with a higher Medicare rebate available.
If you are experiencing financial hardship, please discuss this with your treating doctor.

	Fee	M/C Paid	Out of Pocket Cost
Standard consultation:	$ 75.00	$ 39.10	$ 35.90
Long Consultation	$ 110.00	$ 75.75	$ 34.25
Extended Consultation	$ 160.00	$ 111.50	$ 48.50
After Hours Standard consultation (after 1.00pm Saturday)	$ 95.00	$ 51.00	$ 44.00
After Hours Long consultation (after 1.00pm Saturday)	$ 135.00	$ 87.40	$ 47.60

Phone/Video Conference consultations are available if the following criteria are met:

- has provided at least one face-to-face service to the patient in the 12 months preceding the telehealth attendance; or
- children under the age of 12 months;
- people who are homeless;
- people who are in a COVID-19 Commonwealth declared hotspot, in COVID-19 isolation because of a State or Territory public health order, or in COVID-19 quarantine because of a State or Territory public health order

New WorkCover Claims:
A fee is applicable for "new" WorkCover visits. This is payable on the day of consultation.

Standard Consultation	$75.00	Workcover Rebate	$65.28
Long Consultation	$130.00	Workcover Rebate	$119.68

Non-Attendance Fee $30.00 – applies to patients who book and do not attend an appointment. To avoid this please reschedule beforehand by calling the clinic or changing your appointment online through HealthEngine.

If you have questions about our billing policy, please ask our team to assist you. We look forward to helping you and your family!